



“KIN SALES”

COYLE & GREER AWARDS CANADA LTD.

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ISO 9001:2000 Compliant

“Kin Sales” a division of Coyle & Greer Awards Canada Ltd. is dedicated to manufacturing and distributing quality products that will meet or exceed complete customer satisfaction. We are committed to the use of ISO 9001:2000 quality standard format as a framework for continuous improvement in product quality, on time delivery, competitive pricing and superior customer service. It is important that we receive feedback from our clients so that we can strive to continually improve.

Your feedback is essential to our success. At your convenience, please take the time to fill out this short survey and fax it back to us at 1-800-823-0566.

Club Name/#: _____ * If you prefer confidentiality, simply don't complete this section.

Name: _____ E-mail: _____

Address: _____ Phone: _____

Your Kin Sales Rep: _____

Please rank the following questions:

1. Are you satisfied with the quality of the products Coyle & Greer has provided?
2. Are you satisfied with our turn-around time and ability to meet deadlines?
3. Is the price of the goods or service provided to you competitive?
4. Have you received superior customer service when dealing with any of our team members?
5. Is your invoicing done correctly and quickly?
6. Are you satisfied with the catalogue, website, features of the month etc?

Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	

Please write any additional comments or suggestions that you may have regarding our products methods of communication (i.e.: website, catalogue etc.) & services.

Could you or anyone you may know outside of your club benefit from our products and services?

Company Name: _____ Contact Name: _____

Position: _____ Contact Phone: _____

We thank you in advance for taking the time to complete this survey. Your help will ensure that we are continually striving to improve our service to you, our valued customers!!